

## Porters

Porters move people and items around a hospital site

As a porter, you could be moving patients on trolleys or in wheelchairs. You could also be moving.

- stores and equipment
- samples of patients' blood
- linens
- post and parcels
- waste
- cylinders of gas
- trolleys of food and drink

Depending on where you work in a hospital, you may have other duties including

- cleaning and tidying outside areas and gritting in cold weather
- cleaning indoors
- replacing curtains round beds in wards

Your job title will usually reflect your duties, for example

- catering services porter
- security/porter
- dirty linen and waste porter
- operating theatre porter
- kitchen porter
- assistant
- housekeeper/porter



"I had enough UCAS points for university but didn't apply."

## Plumber

Plumbers in the NHS and care sector make sure that plumbing and heating systems are safe and in good working order.

The NHS and care sector relies on water supplies, drainage and heating. They are all essential to keep hospitals and other NHS and care sector buildings safe and working efficiently.

As a plumber in the NHS and care sector, your work includes

- planned maintenance
- repairing equipment that is broken or faulty
- testing equipment and systems
- improvements and installations

You'll often work alongside other estate services staff such as electricians, carpenters and bricklayers. You may travel between sites in an NHS and care sector vehicle or your own van.

## Estates Manager

Estates managers are responsible for managing and maintaining NHS and care sector properties to make sure they are safe for patients, staff and visitors.

As an estates manager, you're responsible for day to day estates operations including

- property transactions (buying and selling)
- organising repairs and maintenance
- project managing building and renovations

In many hospitals and trusts, you're also responsible for facilities management. This can include domestic and hotel services, catering and laundry.

Senior estates managers work strategically to plan

- the design and building of new hospitals and clinics
- changes to contracts for services to the NHS
- selling or redeveloping sites no longer required

## Painter & Decorator

Painters and decorators use a range of materials to keep walls and other surfaces smooth, protected and hygienic both inside buildings and outside.

It is important that NHS and care sector buildings are well-decorated and in good repair. Hospitals, clinics and headquarters buildings are expected to be safe and pleasant places for patients, staff and visitors.

As a painter/painter and decorator, you could be

- removing old or damaged paintwork or wallpaper
- repairing surfaces to be painted such as walls, window frames, fences etc
- plastering small areas
- estimating how much paint or wallpaper is needed
- preparing surfaces
- wallpapering and painting

You may work on existing buildings or on newly-constructed buildings. You could be redecorating small areas or working on large projects.

## Domestic Services

Domestic services staff in the NHS and care sector keep hospitals, health centres, offices and other areas clean and hygienic.

Domestic services staff work in clinical and non-clinical areas. They have a very important role in making sure that all areas are clean and safe places where staff can care for patients

Domestic services staff work at different levels, including domestic services assistant, supervisor and manager.

As a domestic services assistant (or domestic assistant) you will carry out the cleaning. This could include:

- dusting
- using spray cleaners
- cleaning hard floors with mops or electric floor cleaners
- using vacuum cleaners or carpet cleaners
- cleaning toilet and bathroom areas

## Catering Manager and Team

Catering managers in the NHS and care sector are responsible for providing food and drink for patients and staff. They have to make sure that the food and drink is high quality, within budget and served on time. As a catering manager you'll

- recruit, train and manage staff
- make sure all services meet health and safety and food hygiene standards
- plan menus to take into account nutritional standards and medical requirements, such as low fat, gluten free, vegetarian, etc
- arrange staff rotas
- control budgets
- order and control stock

As an assistant or catering support worker, you may prepare food such as vegetables for the cook or chef, wash up by hand or using a dishwasher, keep kitchen areas clean, load meals onto trolleys to go to different areas of the site.



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"I wanted something that would develop into a career and was worthwhile and helps my personal development, something that also contributes to society."

*"I didn't know what I wanted to do but when the job was advertised it sounded interesting."* Atlanta - Intermediate Apprentice Health and Social Care - NHS

*"I wanted something that would develop into a career and was worthwhile and helps my personal development, something that also contributes to society."* Craig - Intermediate Apprenticeship Business Admin - NHS

*"I had enough UCAS points for university but didn't apply."*

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	Level 8	Doctorate	
Higher/Degree Apprenticeship	Level 7	Masters (MA, MSc, MPhil) Postgraduate Certificate / Diploma	NVQ5
	Level 6	Degree (BA, BSc)	NVQ4
	Level 5	Foundation Degree (FdA, FdSc)	
	Level 4		
Advanced Apprenticeship (2 A-level passes)	Level 3	A & A/S Level International Baccalaureate	NVQ3
Intermediate Apprenticeship (5 GCSE's A*-C)	Level 2	GCSE A*-C or 9-4 Key Skills Level 2	NVQ2
	Level 1	GCSE D-G or 3-1 Key Skills Level 1	NVQ1

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## Lincolnshire Talent Academy

Centralised management service for education links and trainee recruitment

Careers Inspiration

Work Experience

Apprenticeship Recruitment

Staff Training & Development

Graduate Programme

Lincolnshire Talent Academy supports work experience placements in a wide range of health and care settings across Lincolnshire. For information please contact [WorkExperience@ulh.nhs.uk](mailto:WorkExperience@ulh.nhs.uk)

Lincolnshire Talent Academy provides comprehensive support to those interested in, or already undertaking, a career within the health and care sector across Lincolnshire

Lincolnshire Talent Academy supports the NHS priorities for developing the workforce which include:

- *Get in... Opportunities for people to start their career in a support role*
- *Get on... Support people to be the best they can be in the job they do*
- *Go further... Provide opportunities for career progression, including into registered professions*

*"Doing an apprenticeship has opened up so many opportunities - I wouldn't have won a national award or developed the skills that have supported me outside work or even met so many new people without my apprenticeship - it has been great."*



**Carly - Intermediate Apprentice Catering and Hospitality - Kimberley Care Home**

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